

JANET CAROLINE G | Lead RPA Developer | UiPath ADP Certified

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SUMMARY

Experienced IT professional with 10+ years of expertise, certified in **UiPath and Automation Anywhere**. Demonstrated mastery in full RPA project lifecycle management, from initial planning and estimation to comprehensive solution design, coding, and performance optimization. Developed reusable components, automating test cases, and ensure scalable solutions. Proven record of successful contributions in Healthcare, HR onboarding, payroll processing, Supply chain, Finance, Insurance, and various domains. Committed to delivering result-driven automation solutions. Skilled in **Object-Oriented Analysis and Design (OOAD)** programming and .NET architecture, including **C#, ASP.NET, ADO.NET, MVC, MS-SQL and VBA**.

EXPERIENCE

Jan 2022 to Present – qBotica Artificial Intelligence Services Pvt Ltd

Lead RPA Developer / Solution Architect

- Actively developing RPA solutions using UiPath in RE and DU Frameworks, encompassing coding, testing, debugging, deployment to production, hyper care, and fine-tuning automation workflows.
- Created Reusable components and custom activities which can be used across multiple projects and would gradually reduce the developing hours.
- Spearheading the formulation of project plans, development estimates, Solution Design Documents, BOT manuals, while also overseeing code review and management, all in alignment with UiPath Coding Standards.
- Proficient in crafting automated test cases for RPA processes to ensure comprehensive coverage and robust regression testing using UiPath Test Suite.
- Experienced in monitoring the ongoing performance of Automation implementations, including Insights dashboard reporting.
- Possess familiarity and hands on with the Azure CI/CD platform and GitHub repository.
- Engaging in pre-sales activities by developing Proof of Concepts (POCs) to secure new clients, as well as collaborating with stakeholders to comprehend business processes, pinpoint automation prospects, and devise RPA solutions tailored to meet business goals and needs.
- Providing leadership and mentorship to a team of RPA developers, delegating tasks, offering guidance, and ensuring optimal productivity and effectiveness.
- Maintaining regular communication with project stakeholders, including business users, project managers, and IT teams, furnishing updates on project progress, addressing queries, and soliciting feedback to drive continual enhancements.

Aug 2020 to Dec 2021 - Wipro Limited

Senior Software Engineer

- Deployed in UiPath client directly and played a key developer role in Amazon Payroll project for Nordics region.
- Played a pivotal role in estimating the processes for Energy Australia client and assumed responsibility for creating Solution Design Documents, Solution Handover Documents, and Implementation Documents.
- Functioned as the Solution Architect, providing mentorship to fine-tune processes and ensure code adherence to UiPath Coding Standards.
- Demonstrated expertise in identifying, debugging, and resolving issues in UAT and Production environments using Unattended Bots.
- Collaborated on Change Requests and established the necessary frameworks.

Jul 2019 to Aug 2020 - US Technology International Pvt Ltd**Senior Software Developer**

- Developed robots for H-E-B client from the ground up and executed end-to-end Robotic Process Automation using RE-Framework and Rabbit MQ.
- Served as liaison between management, clients, and the development team.

Oct 2016 to Mar 2019 - Cognizant Technology Solutions**Programmer Analyst**

- Developed multiple bots to streamline the processing of client files, statements, and records for Aetna Coventry and Swiss Re clients, reducing the average handling time (AHT) from 75 minutes to 8 minutes.
- Spearheaded requirement gathering and designed documentation for MBR Automation, including the creation of a Critical Field Validator Tool (Web Application) using C#.Net, MVC, and MS-SQL
- Overhauled code architecture from a flow chart to a state machine, enhancing efficiency and clarity in the automation process.

Jul 2015 to Sep 2016 - 3i Infotech Ltd | Dot Net Projects**Associate Software Engineer**

- Developed a data extraction stager to facilitate the retrieval of captured information, optimizing data handling processes for New York State Department of Taxation and Finance client.

Oct 2013 to Jun 2015 - Shakas Technologies | Dot Net Projects**Software Engineer**

- Developed web pages using ASP.NET and C#, taking ownership of unit, functional, and smoke testing to ensure robust performance.

Freelance - Digital -XC, Czech Republic – EU

- Implemented and developed RPA processes for a pharmaceutical company using the UiPath tool, and concurrently utilized VBA macro functions for essential tasks such as data refreshing, Excel-to-PDF conversions, and data formatting, streamlining data management processes

EDUCATION

- Master of Computer Application from Madras Christian College, India, 2013
- Bachelor of Computer Application from Vellore Institute of Technology, India, 2010

CERTIFICATIONS

- Obtained UiPath Certified Professional Certification (UiPath ADP).
- Earned the title of UiPath Solution Architect.
- Attained certification in RPA Business Analysis Fundamentals.
- Obtained the status of Automation Anywhere Certified Master RPA Professional.

KEY ACHIEVEMENTS

- Honored with Tech Maestro Distinction Award 2023 as a recognition for Emerging Leaders from qBotica, Chennai.
- Received the Top Customer Champion Award in 2022 from qBotica, Chennai.
- Honored with the Spotlight Award for Best and Outstanding Performance from CTS, Chennai, during the period of October 2017 to January 2018
- Recognized as the Best Performer of the Quarter in 2016 by 3i Infotech, Chennai, for the duration of April 2016 to July 2016

SKILL SET

- RPA Tools – UiPath, Automation Anywhere
- Database Management
- CI/CD Integration
- Test Suite Management
- VBA Macro
- Software Development Life Cycle (SDLC)

- Web Automation
- Windows Automation
- SAP Automation
- Document Automation
- Excel Automation
- Mainframe Automation